Joe Cools Pty Ltd ARC Authorising No. AU 00711

**For a SMOOTH Air Conditioning Installation…**

Joe Cools staff strives to complete all installations in a timely and efficient manner with the utmost care, minimising disruption to your time and home/office or business premises.

The following outlines a few **TIPS** that will help you prepare for a smooth installation for your air conditioning.

**JOB ACCESS**

* If you do not wish to be present during the installation of your air conditioner, please ensure instructions have been communicated regarding job access and security (e.g. keys, alarm codes and daytime contact numbers).
* Close proximity car parking (e.g. clear driveway) is preferred as air conditioning equipment can be heavy and awkward at times to manoeuvre.

**WORKSPACE**

* Allow for installers to have a clear access to the workspace both inside and outside. This may require re-arranging furniture or moving objects into storage or a temporary location.

**AIR CONDITIONER LOCATION**

* If the location of the air conditioning unit and the temperature control panel has not been predetermined then consider possible options to discuss these with the installer at the beginning of the job,
* Note that the ability to run cables, pipe work, ducting and other services is governed by the structure of the building, any proposed developments and legal requirements.

**OCCUPATIONAL HEALTH & SAFETY**

* Your residence is our workplace for the day and keeping everyone safe is paramount. Joe Cools staff are professionals skilled and trained with the tools and tasks at hand, and equipment and workspace interference could create potential hazards and risks. It is important personnel other than the installers maintain a safe distance from the workspace. This is especially important if children are present.
* Find a safe location for your animals on installation day that is well away from the workmen’s area, any noise, dust or disruption. A workplace free of animal waste will also safeguard against dog-poop being carried into your home ☹

**PREVENTION IS ALWAYS BETTER THAN CURE…**

* Remove any precious items, paintings and trinkets that could be bumped or damaged in the installation. If you are having trouble moving an item, just ask Joe Cools staff on the day.
* To minimize dust, remove and place dust covers over valuable furniture and furnishings. To safeguard your carpets and floors our installers use drop sheets and carry vacuum cleaners.
* Joe Cools staff do their best to execute all their work in a clean and tidy manner however an air conditioning installation is a sizeable task that may create some mess, therefore we don’t suggest you do a spring clean before we install ☺